



Maisie Poppins Nursery

the holistic approach to childhood

Maisie Poppins Nursery: Updated Policies & Procedures

Daily Communication Policy & Procedure

Policy

We recognise that children benefit best from parents/carers and childcare professionals working together and communicating well to provide consistency for a child. This is achieved by working closely together with open dialogue and consistent and constructive two-way communication between parents and staff. This forms part of our ethos, built on a *'team around the child'* approach.

Procedure

An efficient and useful way of achieving this is by using a secure messaging service through our safe childcare software. Parents can easily message us through their own family group in the mornings to handover information before the child arrives. We will write a daily diary for each child, which will be delivered to your chosen email daily and securely through the software.

This will be a synopsis of each day with any significant events, food, sleep, toilet training etc. This also reduces any time spent talking about something that may be difficult for the child being discussed in front of them, which is essential for building trust and preserving child wellbeing.

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